

Email



What e-mail programs can I use with my Macintosh computer?

Macintosh provides its own e-mail program called Apple Mail. Other third-party clients, such as Netscape Communicator, Microsoft Outlook Express, and Eudora, will also work with a Macintosh Computer.

What happens to e-mail sent to a mailbox that does not exist in my account?

There is no catchall e-mail account. E-mail that is not addressed to an existing e-mail account in your domain (e.g., e-mail addressed to Michael@example.com instead of mike@example.com) is returned to the sender as undeliverable. The sender must specify a valid e-mail account before mail can be delivered.

Are there limits to the size or number of recipients of an e-mail message?

Yes. The maximum size, including attachments, for an individual e-mail message sent from a NorthfieldWiFi.com domain account is 20MB. To prohibit spamming abuse, we will not disclose the maximum number of recipients for an e-mail message.

How do I manage my e-mail account?

For email requests, you must email us at support@nfdwifi.net and we will have your new email address created within 1 hour. Please provide us with the first and last name you want associated with the account, and the email user name. (example@northfieldwifi.com) You can manage your NorthfieldWiFi.com e-mail account(s) by logging into www.northfieldwifi.com and choosing the "check email" link.

How do I read my e-mail?

You can read your NorthfieldWiFi.com e-mail by logging into www.northfieldwifi.com and choosing "check email". Once logged in, you will be on the mail email page, where you can compose new e-mail messages and check for incoming e-mail.

How do I delete e-mail?

To delete a message or messages from the Inbox, check the box next to the message(s) and click the Delete button (this will send the e-mail to the Trash folder).

What is an Internet e-mail header?

E-mail messages consist of two major sections:

1. **Header:** Contains the message summary, sender, receiver, and other information about the e-mail
2. **Body:** The message itself, sometimes containing a signature block at the end

Messages usually have at least four headers, as follows:

1. **From:** Contains the e-mail address and, optionally, the name of the sender of the message
2. **To:** Contains the e-mail address and, optionally, the name of the receiver of the message
3. **Subject:** Contains a brief summary of the contents of the message

4. **Date:** Contains the local time and date when the message was originally sent

Note: The "To" address in the message is not necessarily related to the addresses to which the e-mail is delivered. The actual delivery list is supplied in the SMTP protocol, not extracted from the header content. The "To" header is similar to the greeting at the top of a conventional letter, which is delivered according to the address on the outer envelope.

Also note that the "From" address does not have to be the real sender of the e-mail. It is very easy to fake the "From" line and make the e-mail appear to be from any e-mail address.

Other common headers include the following:

- **CC:** Carbon copy allows additional addresses to be added

How do I view the full Internet header of an e-mail?

Follow these steps to view the full Internet header of an e-mail

- **Microsoft Outlook**
 1. Click on the folder that contains the e-mail message
 2. Right-click the e-mail message and select **Options**
 3. The header is located in a box at the bottom of the window
- **Outlook Express**
 1. Right-click on the message and then select **Properties**
 2. At the top of the new window, select the **Details** tab
 3. The header is located in a box at the bottom of the window

Why do I receive junk e-mail that is not addressed to me?

The e-mail you received was sent directly to you—it's just that your e-mail address was not actually entered in the "To:" field. Instead, it was put in the "BCC:" field. This is a common trick used by spammers to get e-mail readers to look at their spam.

BCC stands for "Blind Carbon Copy." If the sender puts your e-mail address in the "BCC:" field, you will receive a copy of the e-mail, but your e-mail address will not show up anywhere in the e-mail header. The e-mail header is the first part of an e-mail message that contains the controlling data, such as the subject, origin, destination, and priority. As the message travels over the Internet to its destination, information about the path it took will be appended to the header. By using the "BCC:" field, spammers ensure that none of the actual recipients' addresses can be seen. It is likely that hundreds of people received the same spam message you did. Spammers have very devious and creative ways of distributing their unsolicited e-mail. Using the "BCC:" field is a way to deflect complaints about their spam. They use this trick to make it look like you have inadvertently received someone else's e-mail due to some glitch caused by your Internet service provider. Any e-mail you receive that doesn't show your e-mail address as a recipient is probably either spam or a virus and should be handled with caution.